THOMAS BORTHWICK AND SONS
I.T. ADMINISTRATOR

Would you like to join the team that delivers the joy of eating to millions around the globe? We would love to hear from you!

NH Foods Australia is one of the leading beef production companies in the country. Our plant in Mackay is now recruiting for an I.T. Administrator to join their team.

Gateway to the Whitsundays, the Mackay region is home to Australia's longest stretch of sub-tropical rainforest where there is ample opportunity to explore its untouched nature and national parks.

Located less than 15 minutes south of the city centre, the Mackay plant is responsible for producing one of Queensland's leading grassfed beef brands, Nature's Fresh Natural Beef. As we say, it's nature, it's fresh, it's from the heart of Queensland!

The role

The I.T. Administrator role requires the ability to work autonomously and possess excellent problem-solving skills. Additionally, to be successful in the role would see you using your highly developed organisational skills including time management, negotiation, consultation and risk management. A strong initiative to identify and document problems affecting production systems and implement strategies to reduce these issues, especially breakdowns, would also be an advantage.

Key responsibilities

- Scheduling and performing maintenance on plant IT assets
- Installation, updating/patching, and configuration of software on workstations and some servers
- Administration of users, computers, and groups within Active Directory
- Asset management of devices and software
- Developing effective relationships with all relevant internal and external stakeholders
- Appropriately escalating issues to group IT support team while maintaining ownership of issue on site

Ideally you have

- Experience with hypervisors
- Experience with basic networking and basic routing, TCP/IP, IPv4, static routes
- Experience with complex DNS setups
- Experience with SQL and databases, but not necessary
- Previous experience in a factory/manufacturer setting
- Previous experience in a Windows 10, Office 365 and Active Directory environment

And exposure to the following would be advantageous

- Firewalls, layer 3 routing
- Video conference systems (Polycom Realpresence, MS Teams)
- IP Phones (Telstra TIPT, VoIP, Polycom)
- Multiple DNS servers (Windows, GNU/Linux) and dhcp (Windows, GNU/Linux)
- Active Directory, Group Policy, Office365
- Office Printing/Copying/Scanning (Papercut, Outsourced repair/maintenance)
- Mobile/Tablets and their mdm (Intune)
- Multiple SQL servers
- Central backups (LTO Tape, NAS, snapshots)
- Hypervisor infrastructure, linux kvm/proxmox and vCentre (retired system)
- X-rays and Automatic meat sorting system (Eagle X-ray, Marel TMS)
- Print and grading terminals (Protrace PromptU, Bartender, Honeywell PX4i, PM43)
- Site converged IP networks (VoIP, Surveillance Cameras, WiFi, industrial networks and general computer networks) (vlan, QoS) (HP Aruba, Ubiquiti)
- Manage all vendors and procurement related to role and to IT operations
- Familiarity with Facial Clock in/ Clock Out Scanners, Thermal Face scanners, Carton Barcode Tracking through the plant and many other minor projects
- Assist with SCADA/PLC troubleshooting

If this is an opportunity you believe suited to your experience, you enjoy working in a harmonious workplace with ever-changing challenges and where no two days are the same, we would love to hear from you.

Please contact Katrina Hawthorn, HR Coordinator, on 0400 316 959 or (07) 4952 8824 for a confidential discussion. Alternatively, we would welcome your application including a cover letter, plus resume including referees, via email on hr-coordinator@tbsmackay.com.au