

# Customer Support Officer

- **Innovative market leader**
- **Livestock management solutions**
- **Key role in Industry changing initiatives**

This innovative company delivers livestock solutions to all segments of the red meat value chain, including traceability, animal performance and sales transactions. They currently have operations in Australia, Canada and the US and are targeting the sale of new and existing products to other global markets.

Working as a part of the Support team, the primary objective of the CSO is providing first level support to our clients. This role acts as the primary interface between the business and its customers and as such has a high level of interaction between Management, Development and Operational teams.

You will be responsible for maintaining customer support management systems and providing technical support to customers directly. The role will also require some travel, in-field installations, upgrades, training and participation in an after-hours support roster.

Intermediary computer knowledge is essential and livestock experience would be highly regarded

Based in our Queensland office in Dayboro, to be successful in this high performing team, you will need have a practical, hands on approach to problem solving as well as a customer focused attitude.

If you are passionate about making a difference, this is an outstanding opportunity to work in a fast paced business environment at the forefront of technology change in agriculture both in Australia and overseas.

For further information, please send applications including a cover letter to:  
[support@livestockexchange.com.au](mailto:support@livestockexchange.com.au)

